Frequently Asked Questions

Q. Do I have to register to use the Archwilio app?
A. No. You can view all the available information without registering. But if you want to propose a new archaeological site or send us information on an existing site then you will need to register. The Welsh Archaeological Trusts will not pass your information to third parties.  Registration details will only be used to contact users if verification of new information is needed or to investigate any misuse of the Archwilio app.

Q. Why isn't the Archwilio app completely bilingual?
A. Although the Archwilio app can be searched in both Welsh and English the information about archaeological sites is not yet available bilingually. This is because the information shown has been gathered from numerous sources over the past 30 years. We are more than happy to receive information in Welsh and we do aim to develop a completely bilingual resource.

Q. What happens when my phone is not connected to Wi-Fi?
A. You will need to switch on mobile data to download mapping and archaeological site data when not connected to Wi-Fi.  You may be charged for the data service depending on your network provider and data usage allowance.

Q. I am going to a part of Wales with no mobile data coverage. Can I still use the Archwilio app?
A. Yes! Both mapping and site record information can be saved to your phone. Simply follow the route of your proposed visit on the Archwilio app mapping and briefly view any relevant site data before you go out. This will be cached on your phone, enabling you to view the information at any time even without a mobile connection.

Q. Why does the Archwilio app sometimes use street maps instead of the satellite map?
A. The Archwilio app defaults to street mapping if the Wi-Fi or data connection is lost. When there is a good connection the satellite map will return.

Q. I have submitted information about a new site. Where has the map marker gone?
A. New map markers appear on the screen only until the information is saved and sent. The map marker will return once the new information has been verified by the relevant Welsh Archaeological Trust.

Q. I have submitted information about a site to the Archwilio app. Why doesn't it appear on the Archwilio website and Archwilio app immediately?
A. All new information submitted to the Welsh Archaeological Trusts undergoes a verification process before it is uploaded to Archwilio and the Archwilio app. Verification of new information takes time. All new information submitted will appear on Archwilio and the Archwilio app once it has been verified.  Any information that has been rejected for whatever reason will not appear on Archwilio or the Archwilio app.

Q. What about copyright of the information/images I submit?
A. All textual site information available on Archwilio and the Archwilio app is the copyright of the Welsh Archaeological Trusts. Copyright of images will be credited to the provider, e.g. "©A. Jones" unless otherwise agreed with the relevant Welsh Archaeological Trust.

Q. My phone doesn't show me as much of the description of some sites as a friend's phone does. Why is this?

A. There is an issue with earlier versions of the Android Operating System which means that it fails to display text after characters like & and < in the descriptions. This is fixed in later versions of Android. Until your phone is upgraded please visit the main Archwilio website to see the full descriptions.